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The Town of Naches is accepting bids for an upgraded telephone system. The Town needs to replace the antiquated telephone equipment at Town Hall and its Waste Water Treatment Facility.

All questions regarding the specifications and bidding process may be submitted via e-mail to Jeff Ranger at jeff.ranger@co.yakima.wa.us.

All bids shall clearly indicate the cost of each item purchased in a line item format and not just a gross total bid.

Please review the following specifications and submit a proposal listing brand name, model, technical specifications and price for each item. The actual product recommendations should be made at respondent's discretion as long as the recommended products meet the parameters outlined in this document. When appropriate, please include a brief description of why the recommended product is superior to other competitive choices

The Town of Naches wants to implement a fully integrated telephone system. They want to implement an infrastructure that will allow them to operate more efficiently and to improve the service they provide to Town residents. In addition, the system must be flexible to meet the changing needs of the Town and the system must also be able to meet future growth needs.

The telephone system must include or provide the following:

- Replacement of all existing telephone instruments with new telephones
- Support Analog connection up to 2 miles away.
- Ability to transfer any call to our Waste Water Treatment Facility
- Caller ID
- Caller ID Transfer
- List previous calls (outgoing and incoming)
- Advanced (user programmable) Voice Mail features
- Night Mode with up to 3 different programmable greetings
- Voice Mail to E-mail
- Record to Voice Mail

- 1000 Speed Dials
- 8 Party Conference Calls
- Music/Messages on hold

New Telephones must, at a minimum, have the following features:

- 6 needed
- Six (6) programmable line/feature keys with LCD indicators to include access to features and outside lines
- Hold, Transfer and Conference Button
- Visual Message Waiting Indicator
- Volume control for Handset, Ringer and On-Hook Dialing
- Minimum 2 lines of display which shall be sufficient to display caller ID, time, date, status of called extensions, etc.
- Speakerphone
- Ability to handle two calls at once
- Option to use a headset

As an option, vendors should provide pricing for a telephone with a minimum of sixteen (16) programmable line/feature keys.